

Bronze, Silver, Gold, Platinum and Diamond Worcester Accredited Installer Cash Back Promotion ("Promotion") - Terms & Conditions

- 1. The specific rules set out in these Terms & Conditions shall be incorporated into the Competition Rules ("Rules") which shall apply to this Promotion. A printed copy of the Rules can be obtained by sending a stamped addressed envelope to: Bosch Thermotechnology Ltd, Cotswold Way, Warndon, Worcester, WR4 9SW United Kingdom, stating the name of this Promotion. By entering this Promotion, entrants agree to be bound by these Terms & Conditions and the Rules. In the event of a discrepancy between these Terms & Conditions and the Rules, these Terms & Conditions shall prevail.
- 2. The promoter is Bosch Thermotechnology Limited, a company incorporated in England and Wales with company number 01993294, whose registered office address is at Cotswold Way, Warndon, Worcester, WR4 9SW United Kingdom ("Promoter").
- The Promotion is administered by Carousel Marketing Limited of Newhall Court, George Street, Birmingham B3 1QA ("Administrator"). Any queries related to the Promotion should be sent to the Administrator.
- 4. Employees of the Promoter, or any other company within the Bosch group of companies (including BSH Home Appliances Limited), and their immediate family members, Bosch's agents, authorised retailers or their employees, or any person professionally associated with this activity (or members of their family or household) may not participate in the Promotion, unless otherwise agreed with the Promoter.

To be eligible to participate in the Promotion

- The Promotion will commence on 01 May 2015 and close on 30 June 2016 ("Promotional Period").
- 6. The Promotion is open to businesses with Bronze, Silver, Induction, Gold, Platinum or Diamond Worcester accredited status resident in the United Kingdom and the Republic of Ireland (an "Eligible Participant").
- 7. You will not be eligible to enter the Promotion if you are a merchant, specifier or consumer.
- 8. The Promoter assumes that by using the website and/or entering the Promotion (and you warrant that) you are aged 18 or over.
- **9.** If you are entering the Promotion as an employee of an organisation then you have an obligation to (i) inform your employer about the Promotion, and (ii) obtain the permission of your employer to enter the Promotion.

Qualifying Product

- To win the Cash-back Award (as defined in paragraph 13) you must purchase a Worcester Wave Control ("Qualifying Product") from a merchant during the Promotional Period.
- **11.** The Promotion only applies to a Qualifying Product which has been supplied and distributed by the Promoter within the United Kingdom and the Republic of Ireland. The Promoter will not accept any Qualifying Product that was purchased from an alternative market.
- **12.** This Promotion is not available on any second hand or graded stock.

Cash-back Award

- 13. The Cash-back award is £50 ("Cash-back Award").
- **14.** The Cash-back Award is non-transferable and there is no alternative. The Promoter reserves the right to substitute awards of equal or greater value at any time.

How to claim the Cash-back Award

- **15.** To claim the Cash-back Award the Eligible Participant must submit a respective invoice and completed claim form by 31 July 2016 to the Administrator at Carousel Marketing Ltd, Newhall Court, George Street, Birmingham B3 1QA.
- **16.** The invoice must show the installer's name and address, purchase date, product make and model, the invoice number and the total cost. Please do not send original invoices as they will not be returned. The name and address on the Claim Form must match the name and address on the invoice.
- **17.** All other proof of purchase will not be accepted, including, but not limited to, illegible invoices, delivery dockets, receipts (part payment or otherwise), delivery notes, confirmation of orders or other handwritten documents.
- **18.** The Administrator will only verify the relevant invoices to the extent of the transaction involving the Qualifying Product; participants agree to censor their invoices accordingly.
- **19.** Only a complete Claim Form will be accepted and failure to provide all of the necessary information and/or documentation will invalidate your Claim Form. The Promoter does not accept any responsibility for a Claim Form that is lost, incomplete, illegible, corrupted or fails to reach the Administrator by the end of the Promotional Period for any reason.
- **20.** The Promoter will not accept any Claim Form by fax, telephone or email. Proof of posting will not be accepted as proof of delivery.
- **21.** Upon receipt of the documents referred to in paragraph 15 the Administrator will make payment of the Cash- back Award.
- **22.** Please allow up to 28 days from receipt of the Claim Form for payment of the Cash-back Award.
- **23.** The Cash-back Award will be awarded to the installer in his professional capacity and is awarded for business use only.
- 24. The Promoter will only pay the Cash-back Award into the professional bank account named on the Claim Form ("Bank Account") and requests to transfer to any other bank account will not be considered. The payment of any Cash-back Award will be by BACS.

General

- **25.** In all matters relating to this Promotion, the decision of the Promoter shall be final and no correspondence or discussion shall be entered into.
- **26.** Only one entry can be made per Eligible Participant. Additional entries for the same Eligible Participant will not be accepted.



- **27.** At all times throughout this Promotion, the participant must deal with the Promoter in the utmost good faith in every respect. The Promoter reserves the right to verify the eligibility of all participants and disqualify any participant that it has reasonable grounds to believe has breached any of the Rules or these Terms and Conditions, including, but not limited to, falsifying any information submitted to or requested by the Promoter.
- **28.** The Promoter reserves the right to amend or terminate the Promotion at any time without notice. However, the Promoter will use its reasonable endeavours to minimise the effect of such amendment or termination to avoid disappointment. Any termination or amendment to the Promotion will be notified to you.
- **29.** The Promoter does not claim any rights of ownership in your entry, nor does the Promoter accept responsibility for the return of any entry, including those consisting of artistic or other material.

- **30.** The Promoter excludes all liability for taxes relating to the Cashback Award and any tax liability arising from the provision of the Cash-back Award will be the sole responsibility of the recipient of the Cash-back Award.
- **31.** You may be requested to take part in promotional activity and the Promoter reserves the right to use the names and addresses of the participants and their businesses, their photographs and audio and/or visual recordings of them in any publicity.
- **32.** This Promotion does not put an obligation on any participant to purchase products from the Promoter or purchase products from any other company within the Bosch group of companies in value or in volume to the extent that it is not lawfully permissible. Worcester products should only be installed where doing so is in the end customer's interest, regardless of incentives that may be available to installers.
- **33.** The Promotion will be governed by the laws of England and Wales and the courts of England and Wales shall have the exclusive jurisdiction to settle any dispute or claim arising out of or in connection with the Promotion.